

2009 NFCC Annual Leaders Conference ✱ The Omni Shoreham Hotel

General Schedule as of August 18, 2009

SUBJECT TO CHANGE

Pre-Conference

Sunday ✱ September 13

- 12:00 Noon NFCC Annual Golf Outing (*Old Hickory Golf Club in Woodbridge, VA*) Guests will depart Omni at 12 Noon
- 3:00pm – 7:00pm Registration Desk / NFCC Staff Office Open
- 7:30pm – 8:30pm NFCC Marketing Initiatives Working Group Meeting (*closed*)
- 7:30pm – 9:30pm NFCC Finance and Audit Committee Meeting (*closed*)

Monday ✱ September 14 – Workshops and General Session Day

- 7:30am – 7:00pm Exhibit Hall Open
- 7:30am – 9:00am Continental Breakfast in Exhibit Hall (*Business Card Drop off*)
- 8:00am – 9:00am WS – Innovative Agency Programs I
- 8:00am – 9:00am WS – Grant Writing (TBD)
- 8:00am – 5:00pm Registration Desk Open
- 7:30am – 8:30am NFCC Monitoring and Compliance Committee Meeting (*closed*)
- 8:30am – 9:15am NFCC Membership Committee Meeting (*closed*)

Conference Kick-Off

- 9:30am – 11:30am NFCC GENERAL SESSIONS
9:30am Welcome, Michele Johnson, NFCC Board of Trustees Chair
9:45am State of the Sector, Susan C. Keating, NFCC President and CEO
- 11:30am – 12:30pm Keynote Speaker Tim Gard, CSP, CPAE
- 12:30pm – 1:30pm LUNCH – In Exhibit Hall (*Book signing with Drawings*)
- 1:30pm – 5:30pm **NWA Training for Counselors (Session 1 HO 335 Advanced HECM – part 1)**
- 1:30pm – 6:00pm NFCC GENERAL SESSIONS
1:30pm – 2:15pm Jeff Courtney, Senior Operating Director, Chase Card Services
2:15pm – 3:00pm Jeff Crilley, Emmy Winning, 25-year veteran Reporter
3:00pm Protect Your Identity Week (PYIW) Presentation
3:15pm – 4:00pm BREAK – Exhibit hall
4:00pm Making the Difference Presentation to Congresswoman Eddie Bernice Johnson, TX (D)
4:00pm – 6:00pm Center for Lobbying in the Public Interest (CLPI) Lobbying Session
- 6:00pm – 7:00pm Welcome Reception in Exhibit Hall

Tuesday * September 15 – Workshops, General Sessions, and Creditor Day

7:30am – 6:00pm	Exhibit Hall Open
8:00am – 12 Noon	Registration Desk Open
8:00am – 9:00am	WS – Innovative Agency Programs II
8:00am – 9:00am	WS – New Data Security
8:30am – 12:30pm	NWA Training for Counselors (Session 1 HO 335 Advanced HECM – part 2)
8:30am – 4:30pm	NWA Training for Counselors (Session 2 HO 307 Advanced Foreclosure – part 1)
9:00am – 9:30am	Break – Drawing in Exhibit Hall
9:30am – 12:00pm	NFCC GENERAL SESSIONS
9:30am	Current Consumer Research in the Credit Counseling Sector Panel
10:30am	Mark Zandi, Chief Economist and Co-Founder Moodys.com
11:15am	Janey A. Place, PhD, CEO, DigitalThinking
12:00pm – 1:00pm	LUNCH
1:00pm – 2:00pm	Call To Action (CTA) Roundtable
2:00pm – 4:00pm	Creditor Breakout Sessions
4:00pm – 5:00pm	Advisory Council Meeting
5:00pm – 6:00pm	Closing Break in Exhibit Hall
7:00pm	Mingle prior to the NFCC Awards Dinner [Cocktails via cash bar]
7:30pm	NFCC Recognition Dinner featuring the PACE Awards & the Making the Difference Member Award

Wednesday * September 16 – Member Day

8:30am – 4:30pm	NWA Training for Counselors (Session 2 HO 307 Advanced Foreclosure – part 2)
8:30am – 4:30pm	NWA Training for Counselors (Session 3 HO 307 Advanced Foreclosure – part 1)
8:30am – 10:30am	Member Centric Session Topics to include Debt Settlement Panel
10:00am – 12 Noon	Membership Meeting Registration Desk Open
10:45am – 1:45pm	NFCC Membership Elections and Membership Meeting <i>(NFCC Members only)</i> Making the Difference Presentation to Jean Chatzky
2:30pm – 3:30pm	Election Announce/NFCC Board Meeting <i>(outgoing – NFCC Members only)</i>
3:30pm – 4:30pm	NFCC Board Meeting <i>(incoming – NFCC Members only)</i>

Conference End

Thursday* September 17 – Treasury Tour and Capitol Hill Visits

8:30am – 4:30pm **NWA Training for Counselors (Session 3 HO 307 Advanced Foreclosure – part 2)**

9:00am-11:00am **US Treasury Tour offering – 10 people per tour – register ahead**

Times TBD **Capitol Hill Visits**